

# EXHIBIT A



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## Record 1 out of 1

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CSL

Word Mark	CSL
Goods and Services	IC 011. US 013 021 023 031 034. G & S: Electrical lighting apparatus, namely, fixtures, spot lights, downlights and lighting strips. FIRST USE: 19580000. FIRST USE IN COMMERCE: 19580000
Standard Characters Claimed	
Mark Drawing Code	(4) STANDARD CHARACTER MARK
Trademark Search Facility	LETTER-3-OR-MORE CSL Combination of three or more letters as part of the mark
Classification Code	
Serial Number	77433887
Filing Date	March 27, 2008
Current Basis	1A
Original Filing Basis	1A
Published for Opposition	August 5, 2008
Registration Number	3520415
Registration Date	October 21, 2008
Owner	(REGISTRANT) Troy-CSL Lighting, Inc. CORPORATION NEW YORK 14625 East Clark Avenue City of Industry CALIFORNIA 91745
Attorney of Record	Natan Epstein
Prior Registrations	2831438
Type of Mark	TRADEMARK

**Register** PRINCIPAL

**Live/Dead  
Indicator** LIVE

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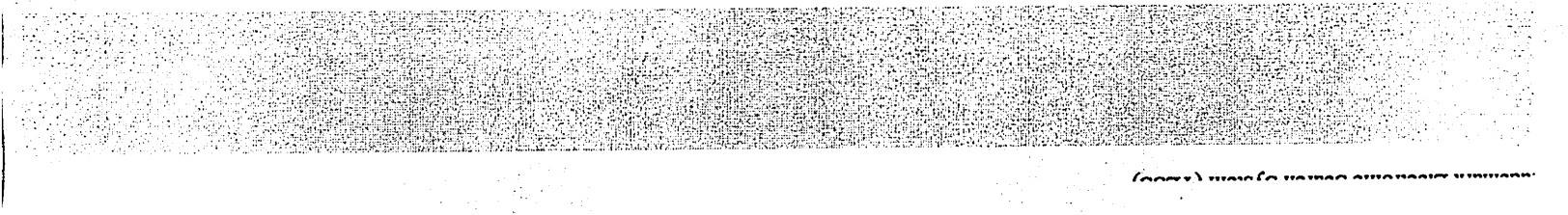
## Record 1 out of 1

[TSDR](#) [ASSIGN Status](#) [TTAB Status](#) ( Use the "Back" button of the Internet Browser to return to TESS)

# COUNTER ATTACK

Word Mark	COUNTER ATTACK
Goods and Services	IC 011. US 013 021 023 031 034. G & S: Electric lighting fixtures. FIRST USE: 19990300. FIRST USE IN COMMERCE: 19990300
Standard Characters Claimed	
Mark Drawing Code	(4) STANDARD CHARACTER MARK
Serial Number	76574410
Filing Date	February 6, 2004
Current Basis	1A
Original Filing Basis	1A
Published for Opposition	November 16, 2004
Registration Number	2924876
Registration Date	February 8, 2005
Owner	(REGISTRANT) Troy-CSL Lighting, Inc. CORPORATION NEW YORK 14508 Nelson Ave City of Industry CALIFORNIA 91744
Attorney of Record	Natan Epstein
Type of Mark	TRADEMARK
Register	PRINCIPAL
Affidavit Text	SECT 15. SECT 8 (6-YR).
Live/Dead Indicator	LIVE

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# EXHIBIT C





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ABEO

Word Mark	ABEO
Goods and Services	IC 011. US 013 021 023 031 034. G & S: Electric Lighting Fixtures. FIRST USE: 20060130. FIRST USE IN COMMERCE: 20060130
Standard Characters Claimed	
Mark Drawing Code	(4) STANDARD CHARACTER MARK
Serial Number	78652656
Filing Date	June 16, 2005
Current Basis	1A
Original Filing Basis	1B
Published for Opposition	March 14, 2006
Registration Number	3257013
Registration Date	June 26, 2007
Owner	(REGISTRANT) Troy-CSL Lighting, Inc. CORPORATION NEW YORK 14625 East Clark Ave. City of Industry CALIFORNIA 91745
Attorney of Record	Natan Epstein
Type of Mark	TRADEMARK
Register	PRINCIPAL
Live/Dead Indicator	LIVE

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TOP SELLERS



1

Craftmade Grid Cage  
Matte Black Three-Light  
Outdoor Post Mount with  
Seeded Glass Z575-05  
**\$58.22**

CSL Counter Attack White 16-Inch Two  
Light Halogen Under Cabinet Light

SKU#: NCA-120-16WT  
Availability: In Stock

CSL Counter Attack White 16-Inch Two Light Halogen Under  
Cabinet Light

Retail Price: \$51.00  
Your Savings: \$9.00  
**Your Price: \$42.00**



Quantity

1



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DESCRIPTION

Finish:	White
Dimensions:	16"W x 1.5"H x 5"D
Bulb/Watt:	2 - 35 watt G8 Halogen BI-PIN Clear bulbs
Weight:	1.8 Lbs
Usage:	Interior/Damp
UPC:	782042933644
Brand SKU:	NCA-120-16WT

Feature: Chrome

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2.



more  
details

Designers  
Fountain  
Sedona Oil  
Rubbed  
Bronze Large  
Three-Light  
Outdoor Wall  
Lantern 2391-  
AM-ORB

**\$136.89**

3.



more  
details

George  
Kovacs Tube  
Brushed  
Nickel LED  
Wall Sconce  
w/Etched  
Opal Glass  
P5040-084-L

**\$144.50**

4.



more  
details

Amerock  
Allison Value  
Hardware  
Small Oblong  
Cabinet Knob  
Oil Rubbed  
Bronze  
BP55220-  
ORB

**\$2.69**



Bromi Design  
Talon 6 Light  
Pendant in  
Chrome B-  
KM002P-6B  
**\$299.38**

Bromi Design Talon 3  
Light Pendant in Chrome  
B-KM002P-3B

**\$199.58**

Bromi Design Sussex  
Glass and Metal 1 Light  
Pendant B2501

**\$483.84**

Bromi Design Skye  
Crystal Chandelier B-  
GK320

**\$453.60**



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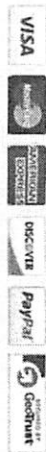


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[Craftmade Grid Cage Matte Black Three-Light Outdoor Post Mount with Seeded Glass Z575-05](#)  
\$58.22

2.



[Designers Fountain Sedona Oil Rubbed Bronze Large Three-Light Outdoor Wall Lantern 2391-AM-ORB](#)

\$136.89

3.



[George Kovacs Tube Brushed Nickel LED Wall Sconce w/Etched Opal Glass P5040-084-L](#)

\$144.50

4.



[Amerock Allison Value Hardware Small Oblong Cabinet Knob Oil Rubbed Bronze BP55220-ORB](#)

\$2.69

New Releases



[Bromi Design Talon 6 Light Pendant in Chrome B-KM002P-6B](#)  
\$299.38

[Bromi Design Talon 3 Light Pendant in Chrome B-KM002P-3B](#)  
\$199.58

[Bromi Design Sussex Glass and Metal 1 Light Pendant B2501](#)  
\$483.84

[Bromi Design Skye Crystal Chandelier B-GK320](#)

[Home](#) > [ABEO](#)

Your search for "ABEO" returned the following results...

Category Results

[Brands > CSL Lighting \(33\)](#)

Search Results (33 Matches found)

Price: Low to High

More results: [1](#) [2](#) [Next Page](#)



[CSL Lighting Abeo 10" Black Undercabinet Light - XE-10-BK](#)

Category: [Brands > CSL Lighting](#)

CSL Lighting Abeo 10" Black Undercabinet Light - XE-10-BK

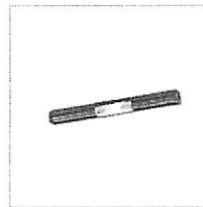
Availability: In Stock

Retail Price: \$44.00

Your Savings: \$4.40

Your Price: \$39.60

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[CSL Lighting Abeo 10" Bronze Undercabinet Light - XE-10-BZ](#)

Category: [Brands > CSL Lighting](#)

CSL Lighting Abeo 10" Bronze Undercabinet Light - XE-10-BZ

Availability: In Stock

Retail Price: \$44.00

Your Savings: \$4.40

Your Price: \$39.60

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[CSL Lighting Abeo 10" Satin Aluminum Undercabinet Light - XE-10-SA](#)

Category: [Brands > CSL Lighting](#)

CSL Lighting Abeo 10" Satin Aluminum Undercabinet Light - XE-10-SA

Availability: In Stock

Retail Price: \$44.00

Your Savings: \$4.40

Your Price: \$39.60

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[CSL Lighting Abeo 10" White Undercabinet Light - XE-10-WT](#)

Category: [Brands > CSL Lighting](#)

CSL Lighting Abeo 10" White Undercabinet Light - XE-10-WT

Availability: In Stock

Retail Price: \$44.00

Your Savings: \$4.40

Your Price: \$39.60

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[CSL Lighting Abeo 16" Black Undercabinet Light - XE-16-BK](#)

Category: [Brands > CSL Lighting](#)

CSL Lighting Abeo 16" Black Undercabinet Light - XE-16-BK

Availability: In Stock

Retail Price: \$58.00

Your Savings: \$5.80

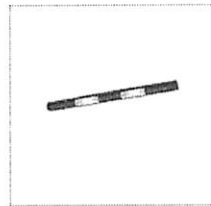


\$453.60



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## Top Brands



Your Price: \$52.20

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CSL Lighting Abeo 16" Bronze Undercabinet Light - XE-16-BZ

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 16" Bronze Undercabinet Light - XE-16-BZ

**Availability:** In Stock

**Retail Price:** \$58.00

**Your Savings:** \$5.80

**Your Price:** \$52.20

Add to Cart



CSL Lighting Abeo 16" Satin Aluminum Undercabinet Light - XE-16-SA

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 16" Satin Aluminum Undercabinet Light - XE-16-SA

**Availability:** In Stock

**Retail Price:** \$58.00

**Your Savings:** \$5.80

**Your Price:** \$52.20

Add to Cart



CSL Lighting Abeo 16" White Undercabinet Light - XE-16-WT

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 16" White Undercabinet Light - XE-16-WT

**Availability:** In Stock

**Retail Price:** \$58.00

**Your Savings:** \$5.80

**Your Price:** \$52.20

Add to Cart



CSL Lighting Abeo 22" Black Undercabinet Light - XE-22-BK

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 22" Black Undercabinet Light - XE-22-BK

**Availability:** In Stock

**Retail Price:** \$72.00

**Your Savings:** \$7.20

**Your Price:** \$64.80

Add to Cart



CSL Lighting Abeo 22" Bronze Undercabinet Light - XE-22-BZ

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 22" Bronze Undercabinet Light - XE-22-BZ

**Availability:** In Stock

**Retail Price:** \$72.00

**Your Savings:** \$7.20

**Your Price:** \$64.80

Add to Cart



CSL Lighting Abeo 22" Satin Aluminum Undercabinet Light - XE-22-SA

**Category:** Brands > CSL Lighting

CSL Lighting Abeo 22" Satin Aluminum Undercabinet Light - XE-22-SA

**Availability:** In Stock

**Retail Price:** \$72.00

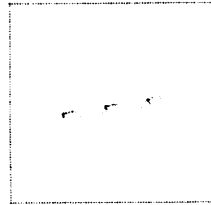
**Your Savings:** \$7.20

**Your Price:** \$64.80

Add to Cart

CSL Lighting Abeo 22" White Undercabinet Light - XE-22-WT





Category: [Brands](#) > [CSL Lighting](#)  
CSL Lighting Abeo 22" White Undercabinet Light - XE-22-WT  
Availability: In Stock  
Retail Price: \$72.00  
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[Minka-Lavery](#)  
[Myson](#)  
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[PLC Lighting](#)  
[Sonneman](#)  
[Troy Lighting](#)  
[Visual Comfort](#)

## New Releases



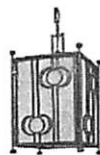
[Hinkley Key West Outdoor Hanging Pendant 1612RB](#)  
\$267.96  
[more details](#)

[Hinkley Windsor Small Outdoor Wall Mount 1890RK](#)  
\$116.76

[Hinkley Saturn Medium Metro Bronze Outdoor Wall Mount 1904MT](#)  
\$259.56

[Hinkley Plantation Burnished Brass One-Light Wall Sconce 4140BB](#)  
\$276.36

[Hinkley Cambridge Pewter Fifteen-Light Chandelier 4417PW](#)  
\$2,519.16



[Home](#) > [Troy Lighting](#)

Your search for "Troy Lighting" returned the following results...

### Category Results

<a href="#">Lighting &gt; Ceiling Pendants (155)</a>	<a href="#">Lighting &gt; Chandeliers (46)</a>	<a href="#">Lighting &gt; Semi-Flush Mount (9)</a>
<a href="#">Lighting &gt; Wall Sconces (129)</a>	<a href="#">Lighting &gt; Flush Mount (14)</a>	<a href="#">Lighting &gt; Outdoor (362)</a>
<a href="#">BRANDS &gt; Troy Lighting (1445)</a>		

Search Results (1445 Matches found)

[Price: Low to High](#)

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[Troy Lighting Abbey Colonial Iron One-Light Wall Sconce with Matte Opal Glass B2541](#)

**Category:** [Lighting > Wall Sconces](#)  
**Troy Lighting Abbey Colonial Iron One-Light Wall Sconce with Matte Opal Glass B2541**  
**Availability:** Ships in 5 - 7 days  
**Retail Price:** \$160.00  
**Your Savings:** \$24.00  
**Your Price:** \$136.00

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[Troy Lighting Aberdeen Fired Iron One-Light Outdoor Hanging Lantern F5037FI](#)

**Category:** [BRANDS > Troy Lighting](#)  
**Troy Lighting Aberdeen Fired Iron One-Light Outdoor Hanging Lantern F5037FI**  
**Availability:** Ships in 5 - 7 days  
**Retail Price:** \$486.00  
**Your Savings:** \$72.90  
**Your Price:** \$413.10

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[Troy Lighting Aberdeen Fired Iron One-Light Outdoor Post Lantern P5035FI](#)

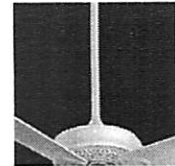
**Category:** [BRANDS > Troy Lighting](#)  
**Troy Lighting Aberdeen Fired Iron One-Light Outdoor Post Lantern P5035FI**  
**Availability:** Ships in 5 - 7 days  
**Retail Price:** \$486.00  
**Your Savings:** \$72.90  
**Your Price:** \$413.10

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[Troy Lighting Aberdeen Fired Iron Two-Light Energy Star Outdoor Wall Lantern BF5034FI](#)

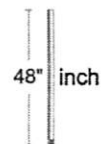
**Category:** [BRANDS > Troy Lighting](#)

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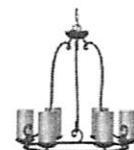
**Minka Aire 36 Inch White Downrod DR536-WH**  
Our Price: \$25.00

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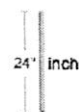
**Minka Aire 48 Inch Distressed Koa Downrod DR548-DKG**  
Our Price: \$30.00

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**Hinkley Gold Hill Six-Light Chandelier 4056OL**  
Our Price: \$503.16

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**Minka Aire 24 Inch White Downrod**

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WALL LIGHTS

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We found 1717 results matching your criteria.

Find by Category Find by Pricing Find by Brand

10 per page Page 1 of 172

Sort By: Price: Low to High Search Within GO

Next Page >

NO  
PHOTO

Troy Lighting Monterey 1 Light Outdoor Wall Light BIH5880  
List Price: \$82.00  
Our Price: \$77.90

NO  
PHOTO

Troy Lighting Monterey 1 Light Outdoor Wall Light BIH5866  
List Price: \$106.00  
Our Price: \$100.70



Troy Lighting Monterey 2 Light Outdoor Wall Light BIH5912  
List Price: \$118.00  
Our Price: \$112.10

NO  
PHOTO

Troy Lighting Monterey Dark Sky 1 Light Outdoor Wall Light BIH5880-D  
List Price: \$124.00  
Our Price: \$117.80



Troy Lighting Aura 2 Light Bath Vanity Light B1032  
List Price: \$138.00  
Our Price: \$131.10



Troy Lighting Telluride 2 Light Bath Vanity Light B1132  
List Price: \$138.00  
Our Price: \$131.10

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Brand of the month!

MINKA  
LAVERY



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[Matthews Fan](#)  
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## New Releases



Norwell  
Schoolhouse  
Polished Nickel  
Single Light Flush  
Mount 5361F-PN-ST  
**\$149.80**  
[more details](#)

Maxim Lighting CounterMax  
24" Bronze 8 Light LED Under  
Cabinet 89943BRZ  
**\$142.00**

Norwell Birmingham One-Light  
Ceiling Light 8121F-CH-PY

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Bronze Art Glass Wall  
Sconce 69043  
**\$104.65**  
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**2.**

Kichler  
Black  
Cast  
Aluminum  
Outdoor  
Wall-  
Mounted  
Lantern  
9735BK  
**\$42.61**  
[more details](#)

**3.**

Hudson  
Valley  
Edison  
Satin  
Nickel  
Semi  
Flush  
Mount  
1609F-SN  
**\$131.97**  
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\$154.00

Norwell Wave ADA Right One-  
Light Wall Sconce 8901-CH-SO  
\$258.00

Norwell Clayton Flush Mount  
Ceiling Light 5372-CH-SO  
\$122.80

Norwell Elizabeth Towel Bar  
3436-PN-TB24  
\$87.40

Norwell Kathryn Toilet Paper  
Holder 3451-BN-TPR  
\$102.00



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#### Links

by

This site may contain links to other sites on the Internet that are owned and operated by third parties. You acknowledge that we're not responsible for the operation of or content located on or through any such site.

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#### Money Orders, Cashier's Checks, Company Checks, & Personal Checks

by

We accept money orders, cashier's checks, personal checks, and company checks in U.S. Dollars only. Orders are processed upon receipt of a money order or cashier's check. For personal and company checks, please allow up to 10 banking days after receipt for clearance of funds before the order is processed. We cannot guarantee the availability of a product by the time funds clear or payment is received. We will charge a \$25 fee on all returned checks.

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#### Multiple Product Orders

by

For a multiple product order, we will make every attempt to ship all products contained in the order at the same time. Products that are unavailable at the time of shipping will be shipped as they become available, unless you inform us otherwise. You will only be charged for products contained in a given shipment, plus any applicable shipping charges. You will only be charged for shipping at the rate quoted to you on your purchase receipt. The entirety of this shipping charge may be applied to the first product(s) shipped on a multiple shipment order.

[^ Top](#)

#### Order Acceptance Policy

by

Your receipt of an electronic or other form of order confirmation does not signify our acceptance of your order, nor does it constitute confirmation of our offer to sell. DesignerSupplyHouse.com reserves the right at any time after receipt of your order to accept or decline your order for any reason or to supply less than the quantity you ordered of any item.

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#### Other Conditions

by

These Conditions will supersede any terms and/or conditions you include with any purchase order, regardless of whether Designersupplyhouse.com signs them or not. We reserve the right to make changes to this site and these Conditions at any time.

[^ Top](#)

#### Out-of-Stock Products

by

There may be times when the product you have ordered is out-of-stock which will delay fulfilling your order. We will keep you informed of any products that you have ordered that are out-of-stock and unavailable for immediate shipment. You may cancel your order at any time prior to shipping.

[^ Top](#)

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**Privacy**

by

We keep your personal information private and secure. When you make a purchase from our site, you provide your name, email address, credit card information, address, phone number, and a password. We use this information to process your orders, to keep you updated on your orders and to personalize your shopping experience.

Our secure servers protect your information using advanced encryption techniques and firewall technology.

To keep you informed about our latest offers, we may notify you of current promotions, specials and new additions to the DesignerSupplyHouse.com site. You may unsubscribe from our newsletters by following the unsubscribe instructions in any email you receive from us.

When entering any of our contests or prize drawings, you provide your name, email address and mailing address. If you win, we will send the prize to the address entered and notify you by email. When you enter a contest or drawing you are also included in our newsletter list to receive notice of promotions, specials and new additions to the DesignerSupplyHouse.com site. You may unsubscribe from this news list by following the unsubscribe instructions in any email received.

We use "cookies" to keep track of your current shopping session to personalize your experience and so that you may retrieve your shopping cart at any time.

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**Privacy on Other Web Sites**

by

Other sites accessible through our site have their own privacy policies and data collection practices. Please consult each site's privacy policy. Designersupplyhouse.com is not responsible for the actions of third parties.

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**Returns**

by

We will gladly accept the return of products that are defective due to defects in manufacturing and/or workmanship for 30 days from the date of purchase. Fulfillment mistakes that we make resulting in the shipment of incorrect product to you will also be accepted for return 30 days from the date of purchase. If a product is being returned due to customer error, outgoing as well as return shipping and handling will be the responsibility of the customer. We will also deduct freight if a defective product is being returned and not being replaced. Tracking must be provided to us and all merchandise must be in its original packaging. Once an item has been installed we will not be able to accept a return on that item. We do NOT charge restocking fees on returned products.

[^ Top](#)

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**Shipping & Cancellation Policy**

by

Most orders are specially ordered for our customers. Either we have the manufacturer ship the merchandise directly to our customer or we bring the merchandise into our warehouse and ship them back out to our customers on the day we receive the product. Once an order ships from the manufacturer to our facility we no longer can cancel this order, this order automatically becomes a return order in which the customer pays return shipping. Please make sure a confirmation email is sent with the cancellation notice, without this email a customer can not assume an order is considered cancelled.

We cannot guarantee when an order will arrive. Consider any shipping or transit time offered to you only as an estimate. We encourage you to order in a timely fashion to avoid delays caused by shipping or product availability.

[^ Top](#)

---

**Taxes**

by



Our Store shall automatically charge and withhold the applicable sales tax for orders to be delivered to addresses within the same state as our store. For all orders shipped out of New York, we will not charge the sales tax. If you are in New York and are a re-seller please call us as we would need to have you send the documentation to us.

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#### Typographical Errors

by

In the event a product is listed at an incorrect price due to typographical error or error in pricing information received from our suppliers, Our Store shall have the right to refuse or cancel any orders placed for product listed at the incorrect price. Our Store shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, Our Store shall immediately issue a credit to your credit card account in the amount of the incorrect price

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**YAHOO! SHOPPING**

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Shopping > Shop by Store > Bath Kitchen Decor LLC

## Bath Kitchen Decor LLC

Merchant Reviews | Merchant Information

### User Reviews: Bath Kitchen Decor LLC

☆☆☆☆☆ 8 Ratings (8 Reviews)

☆☆☆☆☆ Write a Review

Sort by: Newest

« Previous | 1-8 out of 8 | Next »

Overall: ☆☆☆☆☆

Price: ☆☆☆☆☆

Ease of Purchase: ☆☆☆☆☆

Customer Service: ☆☆☆☆☆

Delivery: ☆☆☆☆☆

Shipping Options: ☆☆☆☆☆

#### Kichler Lights Received - Issues Resolved

By Yahoo! Shopping User Sep 13, 2013

I worked with Larry Krayzman on the purchase of a Kichler Dining Room Light, they had a great price for the light I was looking for. After taking 3 weeks to ship the product (a little longer than I would have preferred, but acceptable) I ran into a price match issue and then a product defect issue. Larry was responsive to my emails, albeit he usually took several days to respond, and had the product and my issues resolved in the end. From purchase to final price match and defect resolution was Less

Was this review helpful? Yes - No

Permalink | Report Abuse

Overall: ☆☆☆☆☆

Price: ☆☆☆☆☆

Ease of Purchase: ☆☆☆☆☆

Customer Service: ☆☆☆☆☆

Delivery: ☆☆☆☆☆

Shipping Options: ☆☆☆☆☆

#### GREAT PRICES

By Yahoo! Shopping User Aug 18, 2013

Ordered my lights and received within 2 weeks. Well worth the wait. The products came of great quality. When calling to check up on order, the staff was friendly. I will shop here again.

Was this review helpful? Yes - No

Permalink | Report Abuse

Overall: ☆☆☆☆☆

Price: ☆☆☆☆☆

Ease of Purchase: ☆☆☆☆☆

Customer Service: ☆☆☆☆☆

Delivery: ☆☆☆☆☆

Shipping Options: ☆☆☆☆☆

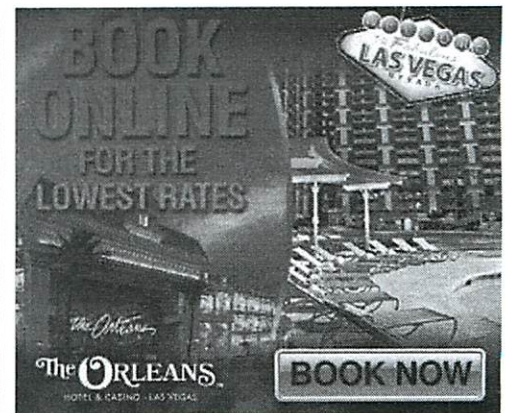
#### Do not buy from this company

By Yahoo! Shopping User Jul 1, 2013

Don't order from this company. I ordered a lighting fixture on June 12th and 18 days later still waiting for the item to be shipped. They promised it will ship tomorrow but it is not true. I hope I will be able to cancel and to get a refund.

Was this review helpful? Yes - No

Permalink | Report Abuse



Overall: ★★★★★  
 Price: ★★★★★  
 Ease of Purchase: ★★★★★  
 Customer Service: ★★★★★  
 Delivery: ★★★★★  
 Shipping Options: ★★★★★

**LOVE MY LIGHTS!**

By Yahoo! Shopping User Jun 6, 2013

I had a great experience on bathkitchendecor.com For starters, They had the absolute best price on the fixtures I wanted. I called to check availability and was given a time frame of 2 weeks. (I thought it was kind of long) But my fixtures arrived in... Read more

Was this review helpful? Yes - No

[Permalink](#) | [Report Abuse](#)

Overall: ★☆☆☆☆  
 Price: ★☆☆☆☆  
 Ease of Purchase: ★☆☆☆☆  
 Customer Service: ★☆☆☆☆  
 Delivery: ★☆☆☆☆  
 Shipping Options: ★☆☆☆☆

**WORST COMPANY EVER**

By Yahoo! Shopping User May 13, 2013

DO NOT ORDER FROM HERE! This company is completely unorganized, dishonest, and has terrible customer service. I waited 3 months for a light fixture to be delivered. I kept calling to check on it and he kept saying "it shipped today" but would not give... Read more

Was this review helpful? Yes - No

[Permalink](#) | [Report Abuse](#)

Overall: ★☆☆☆☆  
 Customer Service: ★☆☆☆☆  
 Delivery: ★☆☆☆☆

**DO NOT BUY FROM THEM**

By Yahoo! Shopping User Apr 16, 2013 | 2 out of 2 found this Bath Kitchen Decor LLC review helpful

This is a scam. I ordered a lighting fixture on 4/1 and still had not received a tracking number by 4/15. I called and was put on hold for 20 minutes. I called again ( immediately) and they said I would get a tracking number on 4/16.They were still l... Read more

Was this review helpful? Yes - No

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Overall: ★☆☆☆☆  
 Ease of Purchase: ★☆☆☆☆  
 Customer Service: ★☆☆☆☆  
 Delivery: ★☆☆☆☆  
 Shipping Options: ★☆☆☆☆

**STAY AWAY**

By Yahoo! Shopping User Jan 25, 2013 | 8 out of 8 found this Bath Kitchen Decor LLC review helpful

DO NOT ORDER FROM THIS GUY!!! Rude, ignore your emails and phone calls to check on your status of your order and when you call to cancel your order because they ignored your emails and phone calls they tell you they will charge you a restocking fee o... Read more

Was this review helpful? Yes - No

[Permalink](#) | [Report Abuse](#)Sort by: Newest[« Previous](#) | 1-8 out of 8 | [Next »](#)

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**YAHOO!** SHOPPING



<< « All set? Return to <http://www.BathKitchenDecor.com> to continue your purchase.

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Rating

Full Rating Profile

**BathKitchenDecor**

BathKitchenDecor.com

Home & Garden

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### Review profile

Product & services pricing ★★★★★ 7.87/10

Chance of future purchase: ★★★★★ 3.05/10

Shipping & packaging: ★★★★★ 3.02/10

Customer service: ★★★★★ 3.39/10

Return/Replacement policy: 0.00/10

Rating history

**Walk In Bath Giveaway** [Facebook.com/PremierCare](http://Facebook.com/PremierCare)

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**Bathroom Addition/Remodel** [www.HomeAdvisor.com](http://www.HomeAdvisor.com)

Bathroom Addition/Remodel Local Pre-Screened Contractors. Backed By Our Service Guarantee!

**Bathroom Remodel Prices** [LocalRemodelingQuotes.com/Bath](http://LocalRemodelingQuotes.com/Bath)

Bathroom Remodel Prices 1, Search Your Zip Code 2, Give Project Details 3, Get Free Bids...

Ads by Google

All Customer Reviews (92)

1 2 3 4 next »



Isdkitkat69

★★★★★ 5/5

posted Sep-21-2013

"Great shopping experience. The customer service was outstanding. The best prices on the internet. I felt a personal relationship with their staff, they were so helpful. I would definitely shop with bath kitchen decor again. And I recommend this company to others."

Is this review?... [Helpful](#) [Cool](#) [Share](#)

[report?](#)



Checked

★★★★★ 1/5

posted Sep-20-2013

"Ordered a Jeremiah Lighting 25226-MB 6 Light Highland Place Chandelier. Price was good, item came timely. The company did not provide any shipping notice or

Bathroom Addition/Remodel

Walk In Bath Giveaway

[Facebook.com/PremierCare](http://Facebook.com/PremierCare)

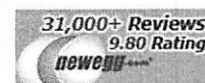
Enter Today for a Chance to Win a Free Walk in Bath from Premier Care

Lighting Fixtures

TJ Maxx Online Deals

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Store	Rating	Reviews
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Wayfair	★★★★★	9922
RepairClinic.com In...	★★★★★	9024
AppliancesConnectio...	★★★★★	5998
1000Bulbs.com	★★★★★	5336



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item tracking. The color of the item was lighter than the picture and I put in to return it. This process was fairly easy on their site. However, it took 18 days to get the return information, after much prodding. When I received the notice it was ship here within 7 days, with this number on the box. I understand that I may be liable for payment, but they made nothing easy."

Is this review?... [Helpful](#) (1) [Cool](#) [Share](#)

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grandeur223

☆☆☆☆☆ 1/5

posted Sep-18-2013

"HORRIBLE, HORRIBLE COMPANY!! A BUNCH OF DUNCES ON THE CUSTOMER SERVICE DESK. CAN'T SPEAK TO MANAGEMENT EVER NOR THE OWNER. I HAVE WAITED FOR A FAN PROMISED SEPT 10 AND TOLD TWICE IT HAD SHIPPED. FED EX SAYS THEY SHIPPED ONE OF THREE PACKAGES. THEY SAID THE OTHER TWO HAVEN'T EVEN BEEN SHIPPED. HIRED AN ELECTRICIAN BASED ON WHAT THEY SAY TWICE AND STILL NO FAN. RUN, DON'T WALK FROM THIS HORRIBLE MERCHANT. EVERYONE INCALL HAS TOLD ME HOW HORRIBLE THEY ARE AND HOW THEY GET THEIR BUSINESS SALESMAN NEVER RETURNS MY CALLS OR EMAILS. LARRY, STAY CLEAR OF HIM"

Is this review?... [Helpful](#) (1) [Cool](#) [Share](#)

[report?](#)



FlightOne

☆☆☆☆☆ 5/5

posted Sep-14-2013

"Great transaction. Had to wait a while but the fine print on the website warned me before ordering. Amazing price and they delivered a perfect product with perfect communication. Will shop again."

Is this review?... [Helpful](#) [Cool](#) [Share](#)

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Ililoli

☆☆☆☆☆ 5/5

posted Sep-04-2013

"Before ordering my chandeliers, I read most of the reviews about this company being a bit slow on the orders. Since I wasn't on a time crunch, I couldn't pass up their amazing deals. They had the best prices for my product on the internet, even with a google shopping search. Their communication was great. They kept me up to date on when my products would be in. One chandelier came in right away, the smaller one was on back order for 1 month. They gave me the option to wait or cancel my order. Not a problem, I told them I was fine waiting.

After a month passed, they informed me it would be another month, but gave me the option to keep the order or cancel my order for a refund. Again, I wasn't in a hurry, so I kept my order with them. They kept in touch with me the entire time, until my small chandelier came in. Between Larry and Kenishia, they always kept me in the loop and never made false promises. They always told the truth and I would definitely buy from this company again.

My two chandeliers look beautiful and knowing that I got them for a steal, makes me smile every time I look at them."

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)

Babygirlk85

★☆☆☆☆ 1/5

⌚ posted Aug-29-2013

"My WORST experience ever!!! If I'd known it would take over a month for my product I would have never ordered from them. I purchased bath sinks weeks ago and received an order confirmation via email and a receipt because of course they charged me right away. I have called 3 times and each time told that my product would ship "next Tuesday" or "next Wednesday". Did it? NO! And now they aren't answering the phones. I'm in the middle of remodeling my place & now the project is on hold because I don't have sinks. I have filed a complaint with the Better Business Bureau so hopefully something comes of that. I will NEVER order from Bath & Kitchen Decor again. And I will make sure that everyone I know and can contact knows about their business practices. Starting with this review site. Save yourself the time & headache. Order elsewhere! The discounted prices are not worth it. I wish I could give zero stars but the one star is required by this site."

Is this review?... [Helpful](#) (1) [Cool](#) [Share](#)[report?](#)

turnermd

★☆☆☆☆ 3/5

⌚ posted Aug-27-2013

"Even after reading the reviews here, I still tried to order a light fixture due to the very low price. After seeing the item was in stock on the website, I placed the order. I received notification that the item was backordered and given an "unconfirmed" date of September 14th. I then took the reviews here to heart and cancelled my order. I was concerned about receiving the refund in a timely manner but did indeed receive it via PayPal by the end of the business day on the date I cancelled the order. I appreciate the timeliness that the refund was handled. Interestingly enough, the light fixture I tried to order was still listed and continues to be listed as in stock on their website"

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)

ronfrompbg

★☆☆☆☆ 1/5

⌚ posted Aug-26-2013

"Ditto on the fraudulent practices. Kovacs lamp much cheaper than others, order placed, card charged, and it took MONTHS to receive. Since the shade was broken, who know if and when I'll ever have a functioning lamp. MANY emails required to push this process along. Yes, ordered in April, it's nearly the end of August now. Anyone who had reported a good experience just plain got lucky or is a shill."

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)

Mietzekatze

★☆☆☆☆ 1/5

⌚ posted Aug-12-2013

"Worst experience ever. I ordered 3 bathroom lamps back in June, 2013. It is August 12, 2013 now. I never received an order confirmation, but the the amount due was



deducted right away. After I called to get a status I was told that I never provided an email address for the order and that was the reason why they could not send me an order confirmation. You cannot place an online order without providing an email address.

Had to call and email several times to get an update. I was always told the same response, "The lamps are on their way to our warehouse and will ship by the end of the week." It never happened.

Finally I cancelled the order. I was checking to see if I got a refund, nothing. I emailed, called, and was weeks after my cancellation I was told "Your refund will be posted by the end of the week." Seems to be the standard answer for everything. "By the end of the week". It is almost two weeks later and I still have not received a refund.

I sent an email stating that if I did not receive a refund immediately, I was going to pursue legal action. I did not even get a response to that. It is fraud to charge me for a product I never received, and to hold my money hostage. In addition I am paying interest on my credit card.

I do not understand how this company is still in business or has not been sued yet. I would understand if I was told it would take a long time to receive the product, but to lie and keep my money is more than unethical business practice.

It's a shame because I was originally really attracted to their product assortment. Do not buy there...."

Is this review?... [Helpful](#) [Cool](#) [Share](#)

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cl77

**1/5**

posted Aug-07-2013

"i have ordered many times through bath kitchen decor. While the product quality when it arrives is good, the accuracy of communication before and during the order processing itself is poor:

- items are listed as "availability: in stock" even though the manufacturer may be backordered by 2-4 weeks.
- no status is communicated to customer when order is in fact backordered.
- shipping labels are prepared before the goods are actually shipped (i.e. prepared while still waiting for the 2-4 week backorder) which gives a false sense that the items are actually being shipped soon.
- only when the customer contacts them, does the actual order status get revealed.

positives:

- they respond to customer email inquiries
- they will refund if they haven't yet shipped.

negatives:

- poor communication
- could have purchased elsewhere even at a slightly higher cost for better predictability."



Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)**monty40in**

★☆☆☆☆ 1/5

🕒 posted Aug-05-2013

"Like many others, I placed the order online, had to follow up on the status of the order several times, then had to return the order. Had to follow up several times to get a "RPG number" that they require in order to return items. Then I had to follow up several times to get my refund. Took several months for all of this. DON'T BUY FROM THESE PEOPLE! There are too many other companies who are better to do business with out there! Put one star only because it won't allow you to put zero stars"

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)**alongoria**

★☆☆☆☆ 1/5

🕒 posted Aug-01-2013

"It is scary to read about so many negative experiences this company is having with its customers. I was planning to buy a backyard fountain but when I read the reviews I decided to shop elsewhere. Its to bad, they offer competitive prices. The company needs to address and rectify the complaints that customers are lodging or else face the lose of business."

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)**S2755OLE**

★★★★★ 5/5

🕒 posted Jul-19-2013

"No problems, smooth transaction, and best priced, will shop here again and would recommend the store to others. "

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)**lmay49r**

★★★★★ 5/5

🕒 posted Jul-16-2013

"FANTASTIC EXPERIENCE! OUTSTANDING CUSTOMER SERVICE AND COMMUNICATION (from Larry)! THEIR PRICES BLEW AWAY THE COMPETITORS AND I GOT EXACTLY WHAT I ORDERED IN A TIMELY MANNER. I WOULD DEFINITELY BUY FROM AGAIN WITHOUT A DOUBT!"

Is this review?... [Helpful](#) [Cool](#) [Share](#)[report?](#)**SunnyKS**

★☆☆☆☆ 2/5

🕒 posted Jun-27-2013

"I ordered two Uttermost preserved boxwood topiaries. I received both topiaries. One was damaged but I was able to fix it. The other one won't stand up at all and topples over. The topiary comes out of the pot at an angle because it was potted incorrectly. It is not usable and unsightly. Customer Service - GABBY - said I could get a replacement if there was damage. I have sent 3 emails now requesting a

replacement and asking how to get a replacement with no response at all - complete silence. I know Uttermost is a reputable company and should stand behind their product. I hope Bath and Kitchen Decor will handle this the right way and get a replacement topiary. Order Number #BKD-115367. Thank you. "

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what the press has to say

THE WALL STREET JOURNAL

"How holiday shoppers can beat web scams..."

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## BBB BUSINESS REVIEW

Text Size

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THIS BUSINESS IS NOT BBB ACCREDITED

## Bath Kitchen Decor

Phone: (800) 627-6688

185-12 Union Turnpike, Fresh Meadows, NY 11366

customerservice@bathkitchendecor.com

<http://www.bathkitchendecor.com>

On a scale of A+ to F

Reason for Rating

[BBB Ratings System Overview](#)

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## BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

## Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that *lowered* the rating for Bath Kitchen Decor include:

- > Length of time business has been operating
- > 31 complaints filed against business
- > Failure to respond to 10 complaints filed against business

## Customer Complaints Summary

[Read complaint details](#)

31 complaints closed with BBB in last 3 years | 19 closed in last 12 months

## QUICK LINKS

[What is a BBB Business Review?](#)[About Enhanced Services](#)[File a Complaint against Bath Kitchen Decor](#)[Accredited Business Directory](#)

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## FEEDBACK

## RECOMMEND

Would you recommend this review to others?

Please Select: ☐ Yes ☐ No

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To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

## CONTACT US

Email us at [inquiry@newyork.bbb.org](mailto:inquiry@newyork.bbb.org) with your questions, suggestions, and concerns.



Complaint Type	Total Closed Complaints
Advertising/Sales Issues	1
Billing/Collection Issues	3
Delivery Issues	16
Guarantee/Warranty Issues	0
Problems with Product/Service	11
<b>Total Closed Complaints</b>	<b>31</b>

[Read Complaints](#) | [Definitions](#) | [BBB Complaint Process](#) | [File a Complaint against Bath Kitchen Decor](#)

## Government Actions

BBB knows of no significant government actions involving Bath Kitchen Decor.

What government actions does BBB report on?

## Advertising Review

BBB has nothing to report concerning Bath Kitchen Decor's advertising at this time.

What is BBB Advertising Review?

## Additional Information

BBB file opened: May 07, 2010  
Business started: 07/01/2009 in NY

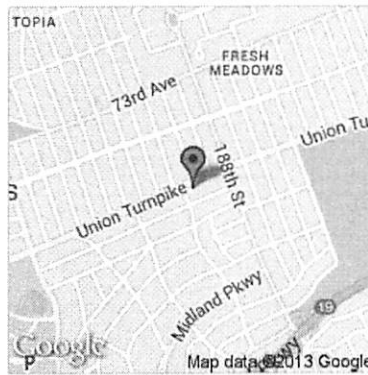
### Contact Information

Principal: Mr. Larry Krayzman, Owner

### Business Category

KITCHEN & BATH DESIGN  
BATHS-EQUIPMENT & SUPPLIES  
KITCHEN CABINETS & EQUIPMENT-HOUSEHOLD

[Top](#)



[Directions](#) | [Enlarge](#)

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BBB serving Metropolitan New York, Long Island, and the Mid-Hudson Region

# EXHIBIT H





**Byers IP Law & Consulting**  
Intellectual Property Attorneys

September 24, 2012

Stephen D. Byers  
Phone: 424.234.3546  
Sbyers@byersiplaw.com

Mr. Larry Krayzman  
Bath, Kitchen, Décor LLC  
185-12 Union Turnpike  
Fresh Meadows, NY 11366  
info@bathkitchendecor.com

**Re: Infringement of Troy-CSL's Trademarks and Trafficking in Counterfeit Goods**

Mr. Krayzman:

Our firm represents Troy-CSL Lighting, Hudson Valley Lighting, Corbett Lighting, and others of the Littman Brands in trademark, patent, and other intellectual property matters.

It has recently been brought to the attention of our client that you are selling and/or offering for sale certain designs of lighting articles underneath the names "Troy-CSL," "Corbett," Hudson Valley Lighting" and "Sonneman" without authorization by any of them to do so, and which we have reason to believe these lighting fixtures may be counterfeit articles. Specifically, your website [www.bathkitchendecor.com](http://www.bathkitchendecor.com) is offering for sale numerous lighting fixtures under these names without such authorization.

Troy-CSL owns both federal and common law intellectual property rights which protect the use of its name and products from unauthorized distribution, including federally registered trademarks -- for example U.S. Registration Nos. 3520415 (for "CSL") and 2831438 (for "Creative Lighting Systems"). You are not, and have never been, authorized to sell Troy-CSL Lighting fixtures, nor have you ever been authorized to use any of Troy-CSL's trademarks. Moreover, you are selling such products at unauthorized prices, and we believe such products may be counterfeit in nature. Additionally, the other Littman Brands have similar federally registered and common law trademarks and trade dress rights which you are not authorized to sell or use. Like your sale of Troy-CSL lighting products, you are selling these additional brands at unauthorized prices and we have reason to believe they may be counterfeit articles.



Mr. Krayzman  
September 24, 2012  
Page 2

Under 15 U.S.C. § 1117 (b), federal law provides for remedies equal to three times a counterfeiter's profit, in addition to attorneys' fees and costs, or statutory awards amounting to \$2,000,000 per mark. Moreover, you may be subject to criminal penalties under 18 U.S.C. §2320. Even if such products are not counterfeit, Troy-CSL and the other Littman Brands are still entitled to the entirety of your profits, in addition to the costs of the suit, due to your willful infringement of their registered trademarks. Troy-CSL and the other Littman Brands vigorously defend their intellectual property rights, and intend to pursue all legal options available, including the filing of a law suit, however, they are open to resolving this issue amicably, if you are. We demand that within **10 days** of the date of this letter, you provide our office with the following information:

- 1) The name, address, phone number, and website where you have purchased any and all "Troy-CSL," "Hudson Valley Lighting," "Corbett," and "Sonneman" products (the "suppliers"), and ;
- 2) All invoices evidencing that you have bought such products from said supplier(s);
- 3) All sales agreements or purchase orders indicating your sales of all "Troy-CSL," "Hudson Valley Lighting," "Corbett," and "Sonneman" products;
- 4) A declaration that you agree not sell any further Troy-CSL or other Littman Brands products, including but not limited to the above identified products without the written consent of Troy-CSL or other Littman Brands company respectively, and agree to remove all Troy-CSL and other Littman Brands companies' trademarks (registered or otherwise) from your catalogs, websites, brochures and other materials under your control with **15 days time**.

We hope to resolve this issue in the immediate future.

Regards,

/Steve Byers/

Stephen D. Byers

Enclosures



Mr. Krayzman  
September 24, 2012  
Page 3

cc: Steve Nadell

# EXHIBIT I

## Steve Byers

---

**From:** [REDACTED]@TROYCSL.COM]  
**Sent:** Monday, January 07, 2013 4:33 PM  
**To:** sbyers@byersiplaw.com  
**Subject:** FW: MAP violations

---

**From:** [REDACTED]  
**Sent:** Monday, November 26, 2012 11:26 AM  
**To:** [REDACTED]  
**Subject:** FW: MAP violations

Hello Cindy,

See below from Michael at [REDACTED]..

Please keep me in the loop regarding your inquiry and reply...

Thanks,

Wayne

---

**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Mon 11/26/2012 11:10 AM  
**To:** [REDACTED] ([REDACTED])  
**Subject:** MAP violations

Hello,

If this email has reached you in error, please forward to the pricing administrator.

We have come across Bath Kitchen Décor's web site because our customers are asking us to price match. Upon searching several items, I have noticed that they are listing their retail price at the minimum advertised pricing and then offering an additional discount on the same page with the final sale price under "Your Price". Since last week, we have either lost sales or had to go below the minimum pricing to match Bath Kitchen Décor's pricing. I had been in contact with one manufacturer that is listed on the link below and they claim that Bath Kitchen Décor is not a customer of theirs. If this is true, my assumption would be that another lighting retailer is purchasing the fixtures and shipping them to the BKD customer.

I would like to know what will be done about this. I don't want to lower our pricing to be below your policies but I also don't want to lose any more sales and will only resort to this if there is no other option. Please take the time to research this as this retailer is going to hurt everybody in the long run.

[http://www.bathkitchendecor.com/BRANDS\\_c\\_88.html](http://www.bathkitchendecor.com/BRANDS_c_88.html)

Best regards,

11/27/2013

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



[REDACTED]  
[REDACTED] Purchasing Manager  
Showroom  
[REDACTED]  
Chicago, IL 60654  
Ph. 312-[REDACTED]  
Fax 312-[REDACTED]  
www.[REDACTED].com

This E-mail and any attachments may contain PRIVILEGED AND CONFIDENTIAL INFORMATION. If you are not the intended recipient(s), you are hereby notified that any distribution, copying, or disclosure of the contents of this E-mail or any attachment is STRICTLY PROHIBITED. Any review of this E-mail by other than the intended recipient(s) shall not constitute a waiver of privilege or confidentiality. If you have received this E-mail in error, please notify the sender immediately by telephone, collect, or return the E-mail, and delete this copy

11/27/2013

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Steve Byers**

---

**From:** [REDACTED]@ROYCSL.COM]  
**Sent:** Monday, January 07, 2013 4:32 PM  
**To:** sbyers@byersiplaw.com  
**Subject:** FW: IMAP issue with web site

---

**From:** [REDACTED]@bathkitchendecor.com]  
**Sent:** Saturday, December 01, 2012 9:29 PM  
**Subject:** IMAP issue with web site

This place has your brand at 15% off

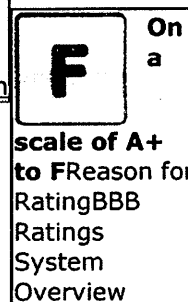
It looks like they are hiding there company name--I think Bath Kitchen Decor is not the real companies name.

I have had several customers bring this site to my attention in the last week about how their prices are some much lower than ours.

[http://www.bathkitchendecor.com/BRANDS\\_c\\_88.html](http://www.bathkitchendecor.com/BRANDS_c_88.html)

**Bath Kitchen Decor**

Phone: (800) 627-6688 185-12 Union Turnpike, Fresh  
Meadows, NY 11366 customerservice@bathkitchendecor.com <http://www.bathkitchendecor.com>



Sincerely,

[REDACTED]  
*Website Director,  
Trade & Hospitality Sales*

[REDACTED]  
Phone: (800) [REDACTED] Ext 201  
Fax: (800) [REDACTED]

11/27/2013

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Steve Byers**

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**From:** [REDACTED] [REDACTED@TROYCSL.COM]  
**Sent:** Monday, January 07, 2013 4:34 PM  
**To:** sbyers@byersiplaw.com  
**Subject:** FW: Internet Pricing

---

**From:** [REDACTED]  
**Sent:** Tuesday, July 24, 2012 11:10 AM  
**To:** [REDACTED]  
**Subject:** Re: Internet Pricing

Can you advise Tyler that we are aware of the site, and they in violation and how we are trying to get them to stop.

Thanks,  
Wayne  
Sent from my Verizon Wireless BlackBerry

---

**From:** "Cindy White" <[REDACTED]@TROYCSL.COM>  
**Date:** Tue, 24 Jul 2012 08:25:17 -0700  
**To:** [REDACTED] <[REDACTED]@TroyCSL.COM>  
**Subject:** RE: Internet Pricing

Wayne:  
We have been after this site for a while. They are not an authorized site. Our attorney is in the process of preparing a letter to them.  
Thanks!  
Cindy

---

**From:** [REDACTED]  
**Sent:** Tuesday, July 24, 2012 4:33 AM  
**To:** [REDACTED]; Tyler [REDACTED]  
**Subject:** Fw: Internet Pricing

Hello Cindy,

See below regarding an internet violation. Please advise [REDACTED] at [REDACTED] and cc me.

Thanks for your help,  
Wayne  
Sent from my Verizon Wireless BlackBerry

---

**From:** "Cindy White" <[REDACTED]@TroyCSL.COM>  
**Date:** Mon, 23 Jul 2012 16:47:22 -0700  
**To:** 'Wayne Falk' <WayneF@TROYCSL.COM>  
**Subject:** Internet Pricing

11/27/2013

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



Hi Wayne-

Hope all is well. Can you please forward this to the lady at Corbett/Troy who handles Ecommerce.

[http://www.bathkitchendecor.com/Corbett-Kyoto-6-Light-Island-Lighting-in-Silver-Leaf-Finish--131-56\\_p\\_107288.html](http://www.bathkitchendecor.com/Corbett-Kyoto-6-Light-Island-Lighting-in-Silver-Leaf-Finish--131-56_p_107288.html)

I seem to always have a problem with customers and them finding your pieces on display for cheap.

[REDACTED]

[REDACTED]

Woodland Hills, Ca 91364

P: 818-[REDACTED]

F: 818-[REDACTED]

[REDACTED]@com

11/27/2013

[REDACTED]

[REDACTED]  
[REDACTED]

•

[REDACTED]

[REDACTED]